

SCC FOR POLICE



TRANSFORMING WORKPLACES

Windows 10 Transformation

Police services in the UK are under constant pressure to keep citizens safe, by solving crimes and bringing criminals to justice, on a restricted budget. The need to collaborate between forces and do more with less is greater than ever.

Utilising IT and technology innovations is key to overcoming this challenge, forward-thinking and cutting edge tools are available which streamline critical processes to give police forces more power and flexibility to make decisions, faster.

With many forces currently running a legacy IT infrastructure which will become unsupported when Windows 7 support reaches end of life in 2020, forces need to plan and execute how they will move to a Windows 10 solution. Transforming to a digital workplace, utilising Windows 10 will enable forces to overcome collaboration and data access barriers, whilst providing a fully supported device infrastructure which meets the security and compliance requirements of the police sector.

THE DIGITAL WORKPLACE

Protecting the public is paramount for police forces, by having access to the right technology and real-time information, officers can rapidly assess an incident, make informed decisions and then provide instructions to units on the ground – all from a single, Windows 10-powered hub.

With tablet devices and digital documentation tools for reference, notes can be saved on the go and reports submitted when on the move, in real-time.

We design, deploy and manage:

- **Digital User Platforms** – Including Microsoft Office 365, Azure tenancy, user adoption or identity management.

- **Digital Delivery Platforms** – Including enterprise management systems, application packaging and management or endpoint security.
- **Digital Workplaces** – Through Desktop as a Service, device support and maintenance and end user support services such as next generation Service Desks.

Why Partner with SCC?

SCC partners with police authorities to understand how their workplace operates and co-develop their transformation to a digital workplace.

Using our methodology End User Computing ConsultTM, we support the police in a rapid transformation to the Windows 10 workplace that is specifically built to each individual police forces requirements. We provide a full spectrum of strategic advice, architecture and design, deployment and delivery programmes to support transformation objectives, together with providing a fully managed workplace service.

KEY FEATURES

SCC Desktop as a Service (DaaS) utilising Windows 10 provides a fully managed service for the operation and delivery of the infrastructure, this includes:

- Access to critical applications, whenever and wherever required
- Multi-device access
(*desktop clients, thin clients, tablets, mobile devices etc.*)
- Hosted on SCC's secure and resilient cloud platform
- 24/7/365 service desk and technical support
- 99.9% availability
- Choice of Shared Desktop or Dedicated Virtual Desktop Infrastructure
- Scheduled maintenance
– monthly patching of operating system images
- Monitoring of availability and performance
- Monthly capacity and availability reporting.

KEY BENEFITS

SCC's hosted DaaS offers a wealth of benefits to our police customers, including:

- Modern, supported IT infrastructure, enabling new ways of working
- 24/7/365 support, guaranteed service levels and predictable monthly costs
- Supports compliance and security aims
- Scaling as required and only paying for what they need
- Access to industry leading expertise on workplace transformation
- Cost savings by moving to a revenue model charged by consumption
- Improved purchasing, deployment and management of assets
- Resources released to focus on delivering future transformation
- Supports Bring Your Own Device initiatives
- Access to complete asset lifecycle service, including configuration, destruction and recycling/ remarketing.