

SCC FOR POLICE



MANAGED DOCUMENT SERVICES

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In a world where threats are continually emerging and evolving, police forces are persistently challenged to improve operational efficiency and outcomes for citizens, while reducing operational costs.

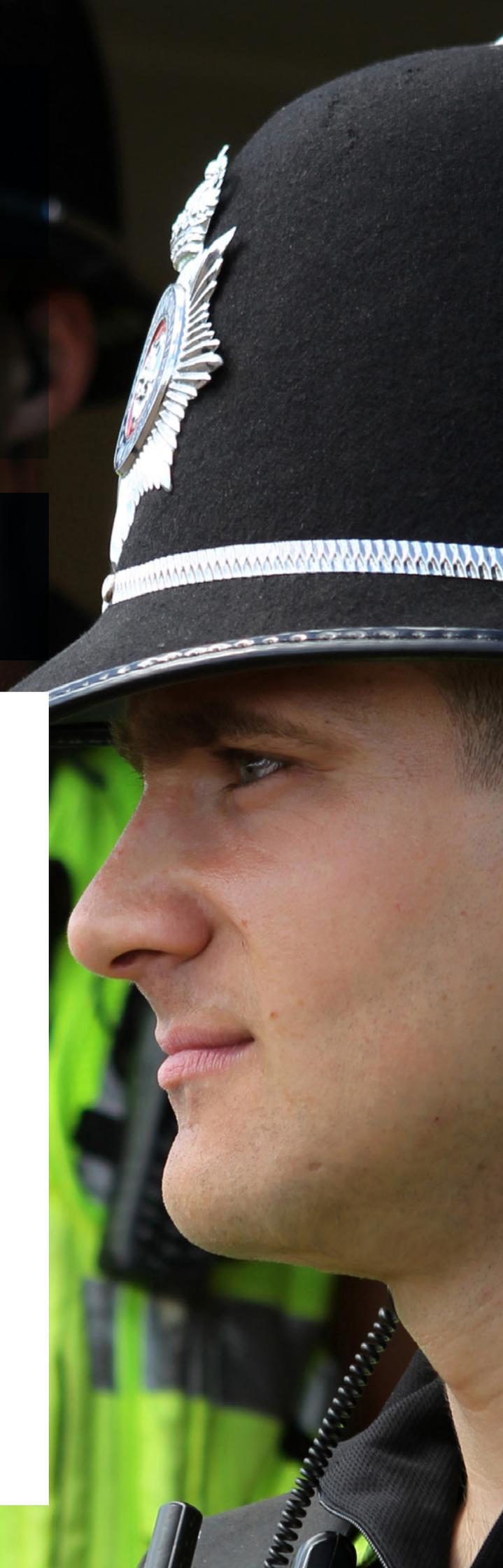
We recognise the following key challenges facing the police:

- **Data Security** – Local police forces now manage an increasing amount of highly sensitive data that has to be collected, stored, and maintained in secure locations.
- **A Changing Public Environment** – There is a need to radically rethink the way that communication is channelled. With communities consisting of varying demographics and nationalities, there is a requirement to communicate effectively through both traditional and digital channels.
- **Digitisation** – With increasing pressure to deliver innovative solutions and efficiency, digital transformation is high on the agenda for all police forces. As frontline services modernise and begin to work more digitally, changes are also required in the back office to make sure systems and processes are as efficient as possible.
- **Cost Savings** – Police forces are constantly under financial pressure to implement new strategies and cost saving measures.

By identifying new ways of working, such as utilising data and digital analytics, the police can create more efficient citizen services. Taking advantage of these innovations in technology, they can make decisions faster, resources can be freed up and more staff are able to focus on preventing crime to improve citizen safety.

MANAGED DOCUMENT SERVICES

Through our managed document services, SCC can provide police forces with improved data management, accessibility, and collaboration through document digitisation. We deliver innovative, digital document management solutions to help the police improve their efficiency, streamline workflows, and reduce costs. We have developed a number of solutions specifically around our work with police authorities that include:



- **Scanning** – We deliver secure scanning services to digitise sensitive documents from within the customer’s premises. This enables historic paper-based police records to be added to the Police National Computer database. From our previous experience within the sector we are aware of the security concerns and considerations surrounding projects of this type. By introducing eDiscovery software, documents can be sorted simply and quickly into digital work streams to improve data analysis integrity and reduce costs.
- **Communication Support** – Regional and local police authorities are constantly required to relay information to the public. We can support everything from creative design, to production, and distribution. We have a wealth of experience in design, print, and mail room services and focus on helping police forces use the right medium to convey messages.
- **eDisclosure Services** – We understand that police authorities are constantly required to work to tight deadlines. We can produce eBooks that convey large volumes of information with a reduced time and cost and through password protection, increase security.
- **Digitisation** – We take a consultative approach to the way we work and will help police forces to digitise processes where beneficial. For example, with the use of forms, processing time can be reduced considerably with the introduction of digital processes.

Why Partner with SCC?

Using our digitisation service, we can work with our police customers to identify data silos to create a more integrated, indexed view of all the data held by each force. This is particularly important following recent changes to data protection regulations with digital versions of documents being more secure than paper. Storing digitised documents in either an on-premise or on an accredited secure hosted solution such as SCC’s secure cloud platform, Sentinel, ensures the security and integrity of the data. By moving to a cloud environment, accessibility to information is increased, making it available from anywhere, at any time in a highly secure manner.

We support the management of the digital or digitised files by applying data harvesting technology and business rules to automatically categorise files and apply retention policies. We are also able to support synergies with inbound correspondence technology to align the two service streams and offer considerable cost savings.

Our document digitisation service is fully managed, giving authorities access to SCC’s specialist managed document resources without the requirement for recruiting and retaining additional in-house skills.

With SCC as a key partner, we can provide police forces with enhanced data management, accessibility, and collaboration through secure document digitisation. By working with us, police authorities will help to protect citizens, officers, and staff with secure access to a compliant IT infrastructure that safeguards documents, data, networks, and devices from internal and external security breaches.

KEY FEATURES

SCC’s Managed Document Service enables police forces to:

- Digitise records to make them digitally available on centrally located databases
- Prepare for the future with a staged and supported transition towards digital working
- Outsource scanning, design, print, and mail room services
- Fully managed service, delivered on site by specialist operatives
- Access data harvesting technology and business rules that automatically categorise files and apply retention policies
- Identify and eliminate data silos to create an integrated, indexed view of all data
- Consultative approach, working in collaboration to create digital improvements in data management and communication approaches
- Access secure storage available on SCC’s Government accredited, secure cloud platform, Sentinel.

KEY BENEFITS

SCC’s Managed Document Service provides police forces with:

- Predictable, controllable, and appropriate expenditure
- A single view of the citizen through comprehensive document digitisation
- Crime and police records can be shared quickly across multiple police forces and crime agencies allowing collaboration across agencies
- Increased accessibility to relevant information for staff and citizens
- Increased data security protecting information against accidental damage
- Faster access to relevant historic information
- Enhanced collaboration between partner organisations
- Enabled rationalisation of property assets
- Positively supports sustainability agendas.
- Improved methods of communication
- Considerable cost savings through enhanced digital working.