SCC FOR HEALTHCARE

SCC
We make IT work

TRANSFORMING WORKPLACES

Desktop as a Service (DaaS)

As hospitals and emergency units struggle to cope with the high demand of patients for immediate access to medical treatment and care, healthcare organisations are trying to move to a proactive and preventative model of care, which shifts care back into the community and gives citizens easier access to local services and self-serve options.

Whether moving from ward to ward in a hospital or on the road visiting patients in their own homes, healthcare professionals need to have easy, secure access to real-time patient data and applications, both remotely and from multiple devices. By enabling flexible working options, healthcare workers can access the data and applications they require securely from any location on any device.

HOSTED DaaS

Offering Staff and Citizens Flexibility and Agility

SCC's Desktop as a Service (DaaS) can help healthcare organisations overcome these challenges through the creation of virtual desktops, which are hosted on SCC's secure and reliant cloud platform. With increasing regulatory worries and dwindling IT budgets, virtual desktops offer a straightforward way to increase the technological presence without a major overhaul of current systems and processes.

DaaS can help healthcare organisations by providing staff secure access to the data they need, when they need it, while protecting the integrity of the institution's infrastructure. It replaces the traditional capital expenditure requirements of IT deployments with a simple per user, per month payment model which is proven to deliver cost savings.

Why Partner with SCC?

Our secure DaaS is delivered as a fully managed service with SCC maintaining and managing the desktop profiles and operating system, to ensure it is always up to date with vendor releases and refresh schedules. Healthcare organisations will benefit from 24/7 support, guaranteed service levels, and predictable monthly costs.

By eliminating the traditional capital expenditure associated with upgrades and refreshes and replacing it with a simple consumption-based model, hospitals can drive cost savings and significantly lower the total cost of ownership of their estate.

KEY FEATURES

SCC provides a fully managed service for the operation and delivery of the infrastructure, this includes:

- Multi-device access
  (*desktop clients, thin clients, tablets, mobile devices*)
- Monitoring of availability and performance
- Hosted on SCC's multi-tenant, secure, and resilient cloud platform
- Monthly capacity and availability reporting
- 24/7/365 service desk and technical support
- 99.9% availability
- Microsoft Windows Server Operating System
  (*Desktop Operating Systems available as additional option*)
- Choice of Shared Desktop or Dedicated Virtual Desktop Infrastructure
- Scheduled maintenance
  – monthly patching of operating system images
- Compatible with client devices, with client software available for Windows, Mac OS, Apple iOS, and Android.

KEY BENEFITS

SCC's hosted DaaS offers a wealth of benefits to our healthcare customers, including:

- Modern, supported IT infrastructure, enabling new ways of working
- Scaling as required and only paying for what is needed
- Quicker and easier access to applications
- Streamlined deployment of appropriate applications
- Supports compliance and security aims
- Consistent desktop and office software across all devices
- Fully managed service, maintained in line with vendor releases and refresh schedules
- IT resources released to higher value activities
- Cost savings by moving to a revenue model charged by consumption
- 24/7/365 support, guaranteed service levels, and predictable monthly costs
- Simplifying and enabling client 'Bring Your Own Device' initiatives.

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