SCC FOR EDUCATION

SCC
We make IT work

TRANSFORMING WORKPLACES

Desktop as a Service (DaaS)

With competition to attract students ever intensifying, places of study need to improve and transform their student offerings to differentiate themselves in the market and drive additional income from alternative revenue streams.

Modern students are demanding access to diverse services and technologies, which creates additional complexity for educational institutions, who need to implement, manage, and constantly innovate against student expectations, whilst maintaining a secure IT infrastructure. Students want to instantly access information and applications, wherever they are, on any device. Meeting these expectations requires colleges and universities to maintain skilled technical resources to manage and constantly improve their infrastructure. At the same time there is also a need to transform operations to consistently deliver maximum value at a reduced cost.

It is vital that educational organisations evolve with student expectations to create this compelling 'student experience'.

OFFERING STAFF AND STUDENTS FLEXIBILITY AND AGILITY

SCC's hosted DaaS can help educational institutions achieve their aspirations to provide a student-centric environment.

Hosted on SCC's multi-tenant, secure, and resilient cloud platform, DaaS allows the rapid provision of users and offers staff and students flexible device options. This allows students to balance their personal and educational lives, studying at a time to suit them, from their preferred device.

By eliminating the traditional capital expenditure associated with upgrades and refreshes, and replacing it with a simple consumption based model, universities can drive cost savings and significantly lower the Total Cost of Ownership of their estate.

Why Partner with SCC?

Delivered as a fully managed solution with 24/7 support and guaranteed service levels, educational institutions will never have to worry about the security, integrity, or delivery of desktop services again. SCC continuously maintains and manages desktop profiles and operating systems, to ensure they are always up to date with vendor releases and refresh schedules.

SCC has invested more than £60m in Data Centre and Cloud services, the principal piece of our end-to-end Managed Services proposition.

KEY FEATURES

SCC provides a fully managed service for the operation and delivery of the infrastructure, this includes:

- Multi-device access
  (*desktop clients, thin clients, tablets, mobile devices etc.*)
- Monitoring of availability and performance
- Monthly capacity and availability reporting
- 24/7/365 service desk and technical support
- 99.9% availability
- Microsoft Windows Server Operating System
  (*desktop Operating Systems available as additional option*)
- Choice of Shared desktop or Dedicated Virtual desktop Infrastructure
- Scheduled maintenance – monthly patching of operating system images
- Compatible with client devices, with client software available for Windows, Mac OS, Apple iOS, and Android.

KEY BENEFITS

SCC's hosted DaaS offers a wealth of benefits to our education customers, including:

- Improved student experience by offering a modern IT infrastructure which enables new ways of accessing education
- Scaling as required and only paying for what they need
- Quicker and easier access to student applications
- Streamlined deployment of appropriate applications
- Supports compliance and security aims
- Consistent desktop and office software across all devices
- IT resources released to higher value activities
- Fully managed service, maintained in line with vendor releases and refresh schedules
- 24/7/365 support, guaranteed service levels, and predictable monthly costs
- Cost savings by moving to a revenue model charged by consumption
- Simplifying and enabling 'Bring Your Own Device' initiatives.

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