

SCC FOR EDUCATION



DRIVING EFFICIENT IT INFRASTRUCTURE

Professional Services Skills

Higher Education institutions need to rapidly transform their technology landscape and deliver maximum value from their IT infrastructure in order to offer students, staff, and researchers a first class IT experience.

Shortages of technical skills, budget constraints, and political uncertainty are increasingly causing universities to struggle to design and deploy solutions that drive innovation and efficiencies to remain competitive with their institutional peers.

To address these concerns, many institutions are planning their journeys to the Cloud. By working in collaboration with us, SCC can help educational institutions to create a coherent plan, including mapping out the process to make migrating systems easier.

SCC'S PROFESSIONAL SERVICES

SCC's Professional Services practice can help educational institutions to identify their goals and challenges, so that they implement the right solution for their organisation. Our practice allows universities to access resource with specialised skills to drive digital transformation and maximise value from technology investments.

With SCC, universities have access to 600 specialist technical resources that can be rapidly flexed up or down according to specific skill requirements. This includes more than 300 highly skilled enterprise, solution, and technical architects, and delivery focused consultants. These trusted professionals have many years of experience in transformational delivery.

We can deliver programmes to deploy infrastructure, networking, security, unified communications, cloud migration, workplace transformation, and more. SCC has the capability to integrate multi-vendor technologies into resilient and robust infrastructure platforms.

Why Partner with SCC?

Working with SCC's Professional Services practice, our Solution Architects will start by taking the time to understand the institutions technology requirements. They are expert designers, planners, and integrators. Once solutions have been established, our Technical Lead Architects will turn the propositions into realities.

We work with customers on their designs from start to finish, ensuring we meet their expectations and set them on the path to achieving their strategic goals. SCC professional services support education customers until the technology solution is implemented and either handed over to SCC's Managed Services practice – who will run and maintain the solution – or handed to the customer to manage themselves.

KEY FEATURES

SCC's professional services practice can support education institutions in the provision of:

- **Transformation Solutions** - Transformation programmes, strategy, and roadmap, platform assessments, vendor independent consulting
- **Enterprise Platforms** - Storage, cloud services, compute, server visualisation, backup, converged systems, and integration
- **Networking and Security** - Networks, security, SOC services, cyber maturity assessment, breach detection, GDPR, and incident response
- **End User Computing** - Digital workspace, application services, enterprise management solutions, Microsoft Core, EUC consult, and technology adoptions
- **Office 365 and Collaboration** - Digital workspace, application services, enterprise management solutions, Microsoft Core, EUC consult, and technology adoptions
- **Cloud Centre of Excellence** - Cloud transformation, cloud migration, AWS, REDHAT, AZURE, Cloud+, and Sentinel
- **Project Management** - Project governance, programme management, co-ordination, and commercial
- **Transformation Delivery** - Technical delivery governance, delivery resource management, and third party resource management.

KEY BENEFITS

By working with SCC to deliver IT infrastructure transformation, which drives efficiency and cost savings, universities will benefit from:

- Access to SCC's expert knowledge, skills, and experience
- Highly skilled SCC resources and Tier 1 vendors such as HPE, Lenovo, Nutanix, Dell, and Netapp
- Vendor agnostic services including assessment, design, and project management
- Access through the Servers, Storage, and Solutions National Agreement (SSSNA) Framework
- The ability to flex skilled project resource in line with changing requirements
- Technical solutions that can be scaled rapidly, performant, and are simpler to manage.