SCC FOR CENTRAL GOVERNMENT

![SCC We make IT work]

TRANSFORMING WORKPLACES

Secure VDI

Modern day citizens and government staff want to access their information and applications instantly, whenever and wherever required. With the public sector lagging behind the private when it comes to digital transformation, cultures, and processes need to be revolutionised to improve collaboration, support flexible working, and enable the creation of Digital Hubs.

Legacy infrastructure and applications are hindering the government from harnessing the opportunities that artificial intelligence and process automation present. The effort required to deliver these services using legacy infrastructure means there is no time to drive innovation and harness new technologies, which would deliver maximum value to the taxpayer.

The demand for a more modern, citizen-centric environment that offers instant access to applications, whilst still protecting the underlying infrastructure, can be met by SCC's Desktop as a Service (DaaS) solution.

HOSTED DESKTOP AS A SERVICE (DaaS)

Offering staff and citizens flexibility and agility

Hosted on SCC's secure and resilient cloud platform, DaaS allows departments and agencies to rapidly provision users and offer them flexible device options, so they can work from any location on their preferred device. DaaS fully supports Bring Your Own Device (BYOD) initiatives to allow staff to bring and use their own technology to securely access their business applications.

DaaS replaces the traditional capital expenditure requirements of IT deployments, with a simple per user, per month payment model which delivers proven cost savings.

Delivered as a fully managed solution with 24/7 support, Government agencies will never have to worry about the security, integrity, or delivery of desktop services again. With a guaranteed service level and predictable monthly costs, agencies can experience significantly lower Total Cost of Ownership for their collaboration needs.

Why Partner with SCC?

Our secure DaaS is delivered as a fully managed service with SCC maintaining and managing the desktop profiles and operating system, to ensure it is always up to date with vendor releases and refresh schedules. Central government departments will benefit from 24/7 support, guaranteed service levels, and predictable monthly costs.

SCC has invested more than £60m in Data Centre and Cloud services, the principal piece of our end-to-end managed services proposition.

KEY FEATURES

SCC provides a fully managed service for the operation and delivery of the infrastructure, this includes:

- Multi-device access
  (*desktop clients, thin clients, tablets, mobile devices, etc.*)
- Monitoring of availability and performance
- Monthly capacity and availability reporting
- 24/7/365 service desk and technical support
- 99.9% availability
- Hosted on SCC's multi-tenant, secure, and resilient cloud platform
- Microsoft Windows Server Operating System
  (*desktop operating systems available as additional option*)
- Choice of shared desktop or dedicated virtual desktop infrastructure
- Scheduled maintenance – monthly patching of operating system images
- Compatible with client devices, with client software available for Windows, Mac OS, Apple iOS, and Android.

KEY BENEFITS

SCC's hosted DaaS offers a wealth of benefits to our government customers, including:

- Modern, supported IT infrastructure, enabling new ways of working
- Supports BYOD initiatives
- Quicker and easier access to applications
- Cost savings by moving to a revenue model charged by consumption
- Supports compliance and security aims
- IT resources released to focus on delivering citizen-centric IT applications
- Fully managed service, maintained in line with vendor releases and refresh schedules
- 24/7/365 support, guaranteed service levels, and predictable monthly costs
- The ability to scale up and down as requirements change.

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